



# PACIFIC TANK LINES



## Happy Birthday



Robert Thomas - 3  
Javier Fernandez - 5  
Billy Barnard - 14  
Sara Lopez - 24  
Stephanie Totten - 25  
Eddie Oyos - 29

## Happy Anniversary



Richard Peterson - 3 yrs.  
Paul Siqueiros - 2 yrs.  
Juan Navarrete - 2 yrs.  
Billy Barnard - 2 yrs.  
Alberto Rodriguez - 1 yr.  
Miguel Cuevas - 1 yr.  
Charles Tompkins - 1 yr.  
Curtis Christy - 1 yr.  
Kathy Renn - 1 yr.

## Welcome New Drivers



Jorge Martinez - LV  
Andy Gomez - C  
Skip Hurst - C  
Victor Schifo - C  
John Duke - C  
Scott Williams - C  
Maurice Davis - LB  
Elisara Korja - SD

May 8,  
Happy Mother's Day



## SAFETY \* DECISIONS \* RESOURCES

### SAFETY

The petroleum industry has many safety procedures and policies that we must follow. These safety procedures/policies are in place to protect the public as well as transporting, refining and distribution personnel involved in the delivery of this dangerous product.



To ensure all parties involved are protected, we must constantly be aware and willing to take all safety procedures and policies seriously. Pacific Tank Lines is a premier carrier and we want to always maintain a safe work environment. Never take a chance and go around safety. Let's all do our part and always put safety 1st!

### DECISIONS

Often there are issues that drivers have to overcome while in the field. Decisions like ... Will the load fit? How do you handle an irate customer? What do you do if the customer gives you confusing instruction? What if the tank is not clearly marked?



Drivers sometimes attempt to figure out what needs to happen and make a decision. Often, because we don't have all of the available information, we can make the wrong decision. The only way to be sure you're making the correct decision is to contact dispatch or your immediate supervisor. They have the responsibility of taking your field information and getting the direction from our customer. The right step when you are uncertain is to contact dispatch or your immediate supervisor regarding any questions you may have.

### RESOURCES

Every Driver has been issued a Driver Training Manual. In this manual, you will find our processes on everything from Pre-trips to Pump-offs, from Chaining Up for ice to unhooking your Semi, from Dress Code to Unauthorized Product Releases. Keep this manual in your Spill Kit and with you at all times. We take great pride in our training program. We make the investment to give you the time and resources to keep you safe and improve your skills. Ultimately though, it is you the driver who has to make the commitment to keep learning. One of the best ways to keep improving is to make it a personal goal to review your training material periodically. Every new driver to our company, regardless of his (or her) experience in the industry remarks about something he had never heard or considered before he sat through our safety and training process. Keep the Manual. Read the Manual. Work on improving your Safety and Delivery skills every day.



Thank you for your constant attention to safety and quality. Your attention to these matters have enabled us to grow and develop a strong reputation in a very competitive marketplace.

Carl Harris, Transportation Manager

## CONGRATULATIONS

A big APPLAUSE for Alberto Rodriquez and Chris Galusha for winning the Safety Performance Award at Shell Carson. They receive a free gas card for work well done.

**We Are Proud!!**





## SAFETY TIPS - Loading & Unloading

There is very little risk involved in handling hazardous materials if you take the necessary precautions each time you load or unload your vehicle.

### The Do's...

- Keep your vehicle from moving when parked. Set the parking brakes and chock the wheels.
- If loading or unloading a cargo tank, make sure that a "qualified" person is in "attendance".

**Note:** This person must be alert, be within 25 feet of the tank, have an obstructed view of the cargo tank and delivery hose to the maximum extent practicable. This person must also know the material's hazards, know appropriate emergency procedures, be authorized to move the tank and be able to do so.

### The Don'ts...

- Don't smoke on or near a vehicle or carry any flame or a lighted cigar, pipe, or cigarette while loading or unloading explosives, oxidizers, or flammables.
- Don't use tools that could damage tank, or valves.
- Don't load flammable and explosives materials in a cargo space that has a heater unit-unless you follow all related rules.
- Don't load any tank that shows signs of damage or are leaking.
- Flammables-turn off your engine and attach a ground wire. You may run the engine if it is needed to operate a pump.

**Note:** Remember-even, if you are not the one to load your vehicle-you are still responsible for making sure it is done correctly.

## Danger of U Turns

- Roads are not flat; they have slopes and cambers for rain runoff.
- Front trailer axle turntable (pivot point) allows the trailer wheelbase to narrow causing an unstable effect.
- Surge of product is now going sideways causing center of gravity to go sideways while front wheelbase is narrow causing trailer to flip.
- Natural force of inertia is pushing the trailer forward while drawbar is pulling trailer sideways causing whipping effect.
- Almost all rollovers occur below the posted safe turn speed limits.

**Remember:** Drivers- It's UP to you. You make the decisions that will ultimately prevent a rollover.

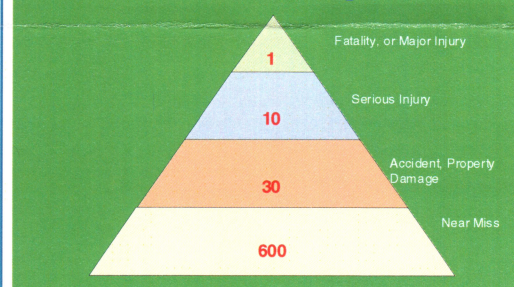
## STAY IN COMPLIANCE.

The new Hours of Service state that you have to take **10** consecutive hours off between shifts in order to be in compliance. Under the old rules you only had to take 8 consecutive hours off. If you do not take the 10 hours off, it combines the previous day to the current day making you in violation for being on duty for more than 14 hours and driving more than 11 hours. Safety is first so make sure you



## STAY IN COMPLIANCE.

### North American Insurance Co. Behavior Triangle:



### 5 Habits of Safe Drivers

- Scan ahead into your future
- Get the whole picture
- Keep your eyes scanning
- Keep your options open
- Communication with others



**January 24 - June 30, 2005**

**Great Trip to Puerto Vallarta or a \$1000 Bonus**

**YOUR choice!! All you need are 6 new drivers!!!**

**PLUS DOUBLE BONUS**  
(March 25 - June 30)

When you recruit a driver for Long Beach or Van Nuys you will receive \$200 instead of \$100!!



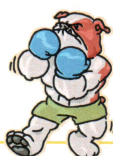
## The Trainer's Corner

Glenn Edwards—San Diego Trainer

1.) When loading diesel fuel, remember the compartments are not full to their capacity. Make sure you slow down when turning. The fuel may move from side to side, causing a shifting in weight, resulting in a possible rollover.

2.) When assigned to a different truck each day, make sure the crossover valves are closed during your PRETRIP. Also before loading and unloading.

3.) Summer time is coming, kids are out of school, watch out for them. This is also the traveling season for families. Please watch for RV's when entering or exiting service stations.



## May Safety Meetings:

Place	Day	Dates	Time
San Diego	Thursday	May 5	3 pm
Colton	Tuesday	May 10	3 pm
Colton	Thursday	May 12	3 pm
Van Nuys	Tuesday	May 17	3 pm
Long Beach	Thursday	May 19	3 pm
Huntington Bch	Tuesday	May 24	3 pm
Las Vegas	Thursday	May 26	3 pm

